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Clemens, Samuel L. (Mark Twain)
Innocents Abroad.
Original entry No. 2491 by American
Pub. Co., Hartford, Conn., July 28, 1869.
in Cir. Court for District of Connecticut.
Renewal entry No. 40845 by American Pub. Co.,
July 14, 1897, is renewal for 14 years from July 28, 1897.
 Copyright reserved under act of Mar. 3, 1905, by

BOOKS

BOOK - AUTHORS, 1898-1957
CLEM -- CLEM

Responding to public requests for information and providing clear, accurate information about copyright principles and law is a principal function of the Copyright Office. In Fiscal Year 2001, the Office responded to 339,648 requests for copyright information and the website logged 12.1 million hits.

Public Information and Education



The provision of information on copyright law and its application is a principal function of the Copyright Office. The Office responds to public requests for information and engages in outreach programs to inform the public discussion on copyright issues.

The Public Information Office responded to 138,352 telephone inquiries, 13,932 letter requests, and 12,000 electronic mail requests for information from the public. It also assisted 11,600 members of the public in person, taking in 21,845 registration applications, and 2,164 documents for recordation.

The Copyright Office Website

(www.copyright.gov) is a public service that makes available circulars, announcements, regulations, the copyright law, related material, and all copyright application forms. The website can also be searched for copyright registrations and recorded documents from 1978 to present.

The Copyright Office website continued to play a key role in disseminating information to the copyright community and the general public with 12.1 million hits during the year, a 28 percent increase over the prior year. Numerous additions and enhancements were made to the website throughout the year. The most significant enhancement was the development of a web version of the copyright search function for the public to utilize when searching the online records of the Copyright Office. This made it possible for the public to search the records in a much more user-friendly manner and enabled the use of point and click search functionality. In addition, this new search function does not require the public to have a Telenet connection which many Internet Service Providers no longer provide and thereby greatly increases the number who can have remote access to the online records of the Office.



The Office updated the online version of Circular 92, entitled *Copyright Law of the United States of America and Related Laws Contained in Title 17 of the United States Code*. Updates included all amendments through the end of the second session of the 106th Congress and the Work Made for Hire and Copyright Corrections Act of 2000. This updated version of the copyright law was made available on the website in both text and PDF formats.

In October, the Office established a task group to determine if revisions were needed to the website to better serve the public in providing information via the Internet. As part of this process, a public user survey was conducted on the website during February to determine what changes and additions were desired. Some 6,000 members of the public responded with suggestions for modifications. By the end of the fiscal year, a proposed revision of the website had been developed for implementation in the near future.

The Copyright Office electronically published 28 issues of *NewsNet* during the year and the number of subscribers to this electronic news service rose to 5,121 by the end of the fiscal year, an 18 per cent increase over the prior year.

In response to public requests, the Reference and Bibliography Section searched 29,312 titles and prepared 4,711 search reports. In addition, it received 9,820 telephone calls and assisted 8,744 visitors to the Copyright Card Catalog.

The Certifications and Documents Section produced 7,121 copies of certificates of registration, a 69 per cent increase over the prior year. This increase is attributed to the expedited requests received in October and November as part of the copyright infringement litigation involving a website's use of musical works. During the fiscal year, the section produced 1,309 copies of copyright deposits and 853 certifications of deposits or records.

The Clerical Support Unit responded to 19,114 letter requests, 72,981 telephone requests, and 9,534 e-mail requests from the public for forms and publications. Beginning in April, the public was able to request forms and publications directly via the Copyright Office website.



During the fiscal year, 332,962 deposits were processed for storage at the Deposit Copies Storage Unit in Landover, Maryland, constituting some 7,578 cubic feet. This is a slight increase from the volume processed the previous year. The unit transferred to remote off-site storage facilities 853 cubic feet of records, consisting of unpublished deposits and 1990 correspondence records.

Credit Cards

In May, the Copyright Office began accepting credit cards as payment in the public service areas in the Information and Reference Division to include the Public Information Office, the Certifications and Documents Section, the Records Maintenance Unit, and the Reference and Bibliography Section.

Freedom of Information Act (FOIA)

The Office received 56 requests under the FOIA.

